

■ Statement Based on the Specified Commercial Transactions Act

Business operator	Mt. Rokko Cable Car and Tourism Company
Representative	Akitaka Senou
Person in charge	Takeshi Tomida
Address	<p><Head office> Ichigatani1-32, Rokkosancho, Nada-ku Kobe-shi, Hyogo, 657-0101, Japan</p> <p><Rokko Snow Park> Kitarokko 4512-98,Rokko-sancho,Nada-ku,Kobe city,657-0101,Japan</p>
Telephone number	<p><Rokko Snow Park> 078-891-0366</p>
Telephone service hours	9:00~17:00
Contact email address	greenia-info@rokkosan.com
Link of the website	<p><Rokko Snow Park> http://www.rokkosan.com/ski/ <Ski school and snowboard school reservations> https://www.rokkosan-yoyaku.net/ski-school/</p>
Reservation request deadline	17:00 on the day before the school date (If the number of school participants is 2 or fewer at 17:00 on the day 3 days before the school date, the school will not be held.)
Class fee	Please check the page of each school.
Terms of use	<ul style="list-style-type: none"> •Beginner and intermediate classes are for junior high school students to 65 years old. •Elementary school course is from 1st grade to 6th grade. •Private course from 3 to 65 years old. •Ski debut course is from junior high school to 65 years old.
Required costs in addition to the school fee	<p>A separate entrance fee is required. For the snowboard school, a separate lift fee is required. Customers arriving by car must pay a separate parking fee (1,500 yen for ordinary cars, 300 yen for motorcycles, 3,000 yen for buses and minibuses). Separate rental fees are required for all rental gear. * For details about the entrance fee, lift fee, and rental fees, please see the homepage. In addition, any telecommunications fees, internet connection fees, and similar costs involved in using this service shall be borne by the user.</p>
School date	Date of school you requested a reservation for
Capacity	Varies depending on the school. Please check the page for each school.
Payment method, payment deadline	Depending on the credit card, the payment may be a single payment. The payment deadline varies depending on the credit card company.
Cancel	To cancel your reservation until 4PM the day before, please cancel it from the reservation page on website. After that time, please make a call Mt.Rokko Snow Park for cancellation.
Cancellation deadline	Cancellation accepted up to 4PM the day before lesson, for free. After that time, cancellation fee will arise except unfavourable weather and illness.
Cancellation fee	<p>until 4PM the day before lesson:Free</p> <p>from 4PM to 9PM the day before lesson:50% of the lesson fee</p> <p>from 9PM to the very day:100% of the lesson fee(no-shows)</p>
Security protection	This website uses SSL(Secure Sockets Layer) technology in order to prevent interception or interference when credit card numbers, as well as email addresses, telephone numbers, and other registration information, are entered.
Handling of personal information	Maximum care shall be taken when handling personal information. Personal information shall not be collected, or transferred or disclosed to a third party, without permission from the customer.For details, please refer to topolicy. https://www.rokkosan.com/top/policy/