

■ Statement Based on the Specified Commercial Transactions Act

Business operator	KOBE Mt.Rokko ART&TOURISM co,Ltd
Representative	Akitaka Senou
Person in charge	Takeshi Tomida
Address	<p>&lt;Head office&gt;</p> <p>Ichigatani1-32, Rokkosancho, Nada-ku Kobe-shi, Hyogo, 657-0101, Japan</p> <p>&lt;Mt.Rokko obstacle park GREENIA&gt;</p> <p>Kitarokko 4512-98,Rokko-sancho,Nada-ku,Kobe city,657-0101,Japan</p>
Telephone number	<p>&lt;Mt.Rokko obstacle park GREENIA&gt;</p> <p>078-891-0366</p>
Telephone service hours	9:00~17:00
Contact email address	<a href="mailto:rokko@foret-aventure.jp">rokko@foret-aventure.jp</a>
Link of the webssite	<p>&lt;Mt.Rokko obstacle park GREENIA&gt;</p> <p><a href="https://www.rokkosan.com/greenia/about/">https://www.rokkosan.com/greenia/about/</a></p> <p>&lt;Forest Adventure Reservation&gt;</p> <p><a href="https://www.rokkosan-yoyaku.net/fav489/">https://www.rokkosan-yoyaku.net/fav489/</a></p>
Reservation request deadline	By 11:59 PM on the day prior to the event
Experience fee (including admission)	<p>Regular Prices:Adults: ¥5,000,Students: ¥4,500,Elementary School Children: ¥4,000 During Golden Week and Summer Vacation:</p> <p>An additional ¥500 will be added to each of the above prices.</p>
Terms of Use	<p>Participants must be at least 110 cm tall, in the first grade of elementary school or above, and weigh less than 100 kg.</p> <p>※ If the participant is in the second grade or below, a parent or guardian (18 years or older) must accompany them during the activity.</p> <p>※ One parent or guardian may accompany up to four children.</p> <p>※ For participants from the third grade of elementary school to high school, no physical accompaniment is required, but a parent or guardian must sign a consent form and provide supervision from the ground.</p>
Fees required other than the experience fee	<p>Even for those who do not participate in the activities, an admission fee to Rokkosan Obstacle Park GREENIA is required.</p> <p>If you are coming by car, a parking fee will be charged separately: ¥1,000 for standard vehicles, and ¥2,000 for buses or minibuses.</p> <p>※ On peak days, the parking fee for standard vehicles is ¥2,000.</p> <p>※ For details regarding admission fees, please refer to our official website.</p> <p>In addition, any communication or internet connection fees incurred when using this service are the responsibility of the user.</p>
Implementation period	The reservation date for your Forest Adventure booking
Capacity	Prices may vary depending on whether it is a weekday or a weekend/holiday. Please check our website for details.
Payment method, payment deadline	Payment will be made in a single lump sum by credit card. The payment due date will vary depending on your credit card company.
Cancel	If you wish to cancel, please do so through the reservation page by 11:59 PM the day before your booking.
Cancellation deadline	<p>You may cancel your reservation free of charge until 11:59 PM on the day before your scheduled date.</p> <p>Cancellations made after this time will incur a cancellation fee, except in cases of inclement weather or the participant's illness.</p>
Cancellation fee	<p>No cancellation fee if canceled by 11:59 PM the day before</p> <p>From 23:59 on the previous day until the day of the experience (including cases where no notice is given).Full experience fee (tax included).</p>
Security protection	To ensure the security of our website, we use SSL (Secure Sockets Layer) technology to protect your information—such as email addresses, phone numbers, and credit card details—from interception or interference during input.
Handling of personal information	<p>We handle personal information with the utmost care and will never collect, share, or disclose your personal data to third parties without your consent. For more details, please refer to our Privacy Policy:</p> <p><a href="https://www.rokkosan.com/top/policy/">https://www.rokkosan.com/top/policy/</a></p>